

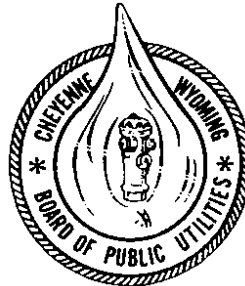
Media Release

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Contact:

Clint Bassett (307) 637-6415



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Water crews respond to discolored water

CHEYENNE, WY – During the night of Thursday, March 26th, crews from the City of Cheyenne Board of Public Utilities responded to approximately 20 calls for discolored water. Areas experiencing discolored water included East Pershing Boulevard to East Lincolnway and between Converse Avenue and Ridge Road.

The discolored water was caused by changing flows in the water distribution mains. Thursday, water crews shut-off a 20-inch water main near Logan Avenue so construction crews could begin work on the water system. This changed how water flowed through mains in the area. The changing flows stirred up sediment and corrosion causing the discolored water. Water department crews worked late into the night strategically opening fire hydrants to flush the discolored water from mains.

Customers who experience discolored water should run cold water from a hose or faucet for 20 minutes. If the water doesn't clear, call the water department at 637-6471. Avoid using hot water or doing laundry while water is discolored. This will prevent sediment and minerals from being drawn into water heaters or onto clothes. When the water flows clear again, normal water use may resume. While the discolored water is not Cheyenne's usual standard for water quality, the water continues to be safe.

Until the 20-inch water main near Logan Avenue is returned to service, homes and businesses in the area may experience discolored water. Construction crews expect to return the 20-inch main to service early next week.

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